

Customer Bulletin

Bulletin No	CB170504	Version No	01
Created By	Ron Mellenbergh	Revision Date	04 May 2017
Status	Active	Tag	VetTemp Thermometer

Bulletin Summary

This bulletin relates to the accuracy and use of probe covers on the VetTemp Thermometer.

Products Affected

This only affects the VetTemp Digital Thermometer

Scope

Relating to accuracy of readings when being used and emphasising the necessity to use a new and clean probe cover for each patient.

Bulletin Details

The VetTemp digital ear thermometer is the only verified veterinary specific non-contact thermometer. When used correctly, it will provide a +/- .2 degree accuracy reading on dogs and cats. Accurate measurement is taken via the tympanic membrane (eardrum) and is usually achieved in under a second. For correct usage, please refer to the Instructions for Use or You-Tube for specific information.

This bulletin relates to the importance of using a probe cover for each patient to prevent inaccurate readings. The probe cover is designed to prevent dirt and wax from obstructing the glass window of the probe. If this is obstructed, the probe will read lower than the actual temperature. The temperature probe utilises infra-red to detect the temperature, which is non-visible light, and any obstruction or interference will affect reading results.

Using the probe cover also prevents cross contamination of any possible ear infections or foreign bodies from patient to patient. Not using the probe cover will result in a dirty probe window. Incorrect cleaning of the window may also result in permanent damage to the probe and will need to be returned for service and calibration.

**Clean Window
-Normal Readings**



**Some Wax/Debris
-Low Readings**



**Completely
Covered
-Low Readings
or Lo**

